

Safeguarding Procedure

How a parent can make a complaint/raise a concern

I have a concern about my/a child's safety.



I can talk to the class teacher.



If I am still concerned, I can talk to the Designated Teacher for Child Safeguarding/Protection who is

Bernadette Warnock.



If I am still concerned, I can talk to the Principal,

Joanne McKenna.



If I am still concerned, I can talk/write to the Chairman of the Board of Governors,

Mr Frankie McEldowney

c/o school address



At any time, I can talk to the social worker.

Tel: Gateway - Northern Team 0300 1234 333

Or the PSNI Central Referral Unit: 028 90259299

If you have escalated your concern as set out in the above flowchart, and are of the view that it has not been addressed satisfactorily, you may revert to the school's complaints policy. This policy should culminate in the option for you to contact the NI Public Services Ombudsman (NIPSO) who has the legislative power to investigate your complaint.